The Lifeline Sectors Response Coordination Workshop

Expediting Regional Information Sharing

September 4, 2014
Schedule At-a-Glance
Lifeline Sectors Response Coordination Workshop

Welcome & Admin. Remarks
- Regional Fleet Response Working Group Coordination Process

Electric Sector Demonstration
- “Pre-Storm Preparation Activities & Timelines”

Multi-Sector Briefings
- Chokepoints
- Essential Elements of Information
- Processes Used
- Recommendations

Fuel Sector Findings Discussion
- Chokepoints
- Essential Elements of Information
- Processes Used
- Recommendations

Food Sector Findings Discussion
- Chokepoints
- Essential Elements of Information
- Processes Used
- Recommendations

Electric Sector Findings Discussion
- Chokepoints
- Essential Elements of Information
- Processes Used
- Recommendations

Wrap Up Session
- Drill Objectives
- Reconvene Sector WGs
- Develop Drill Template
- Test Drill
- Next Mtgs

Fuel Sector WG Representatives
- PBF Energy
- Texas Oil and Gas Association
- OMEGA
- Sunoco
- Buckeye
- American Petroleum Institute

Food Sector WG Representatives
- NJ Food Council
- Wakefern Foods
- American Bakers Asso.
- Five Guys
- Pepperidge Farm

Electric Sector WG Representatives
- Consolidated Edison
- PSE&amp;G
- First Energy
- PEPCO Holdings Inc
- PECO Energy
- Edison Electric Institute
- Southeastern Electric Exchange
- JCP & L

9/4/2014 2014 CATEX Lifeline Sectors Response Coordination Workshop
Next Steps At-a-Glance

Lifeline Sectors Response Coordination Workshop

Thank You Email w/Link to Power Restoration Webinar

9/4/2014 2014 CATEX Lifeline Sectors Response Coordination Workshop
Wifi Information

The following WiFi guest user account has been created for you.

Username: IntegrityConsulting

Password: 7TgtyfY$
Opening Remarks

Laura Stockstill

Critical Infrastructure Project Manager
RCPT NY-NJ-CT-PA
Insert Laura’s slide
Opening Remarks

Carlos Torres

Vice President, Emergency Management
Administrative Remarks

Andi Tiao

Director, Business Continuity
Electric Sector Demonstration

Regional Fleet Response Working Group

Tom Moran

Executive Director, All Hazards Consortium
Regional Integrated Planning & Governance Framework

Sector Participants
- Power
- Trans
- Telecom
- Food
- Water
- Medical
- Chemical
- Finance
- Retail

Government Participants
- NCR (Washington DC)
- Philadelphia, PA
- Newark, NJ
- New York City
- Baltimore, MD
- States (NY, NJ, PA, DE, MD, WV, VA, NC)
- FEMA

Joint Integrated Activities
- Integrated Planning
- CATEX Annual EX Series
- Joint Data / Products / Solutions

Private Sector Driven, Government Advises

Public Sector WG
East Coast Corridor Coalition (ECCC)

Private Sector WG
Multi-State Fleet Response Working Group
The AHC is a regional planning framework that houses the Multi-State Fleet Response Working Group which has members across the country, produces national solutions, partnerships & information sharing products to support expedited fleet movement across state lines, coordination with states, and rapid critical infrastructure restoration and resiliency,
<table>
<thead>
<tr>
<th><strong>Intrastate/Interstate</strong></th>
<th><strong>State Emergency Declarations</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>What CMV regulations does each state follow?</td>
<td>What exemptions are included in state declarations?</td>
</tr>
<tr>
<td>Has each state adopted the Federal DOT regulations</td>
<td>Where can the declarations be found?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Road Information</strong></th>
<th><strong>Federal Declarations</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>How can we get road closures/conditions information?</td>
<td>What exemptions are included in Federal declarations?</td>
</tr>
<tr>
<td>How up-to-date is the 511 information?</td>
<td>Where can the declarations be found?</td>
</tr>
<tr>
<td>Is there a central place for road closure information?</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>CMV (Commercial Motor Vehicles) Designations</strong></th>
<th><strong>Road Congestions</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>How are your CMV used in emergency response registered?</td>
<td>What options do we have for road congestion in metro areas?</td>
</tr>
<tr>
<td>What options do you have in registration?</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Permits</strong></th>
<th><strong>US/Canadian Border Crossing</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>What permits may be needed and how do we purchase permits?</td>
<td>What is the process for crossing the border?</td>
</tr>
<tr>
<td>Can we purchase Permits in advance?</td>
<td>Is a passport required?</td>
</tr>
<tr>
<td>What options do we have around trip/fuel permits?</td>
<td>Has US and Canadian Customs agreed to the process?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Hours of Service (HOS) - under SAFETEA-LU Section 4132</strong></th>
<th><strong>Non-CMV Roadways</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>exempts operators of utility service vehicles from all provisions of 49 CFR Part 39</td>
<td>What roads, parkways and HOV lanes are non-CMV accessible?</td>
</tr>
<tr>
<td></td>
<td>How do we obtain permission to access these roads?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Toll Passes</strong></th>
<th><strong>Weigh Stations</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Is there a process to get through toll gates quickly?</td>
<td>What type of weigh stations are in each state?</td>
</tr>
<tr>
<td>Where do we find which states have toll roads and/or bridges?</td>
<td>How can we effectively get through weigh stations?</td>
</tr>
<tr>
<td>Can accounts be created electronically and multiple licenses added?</td>
<td>Is there an option to bypass?</td>
</tr>
<tr>
<td>What are the toll payment methods?</td>
<td>Can Credentialing and Access cards be an option?</td>
</tr>
<tr>
<td>What options does private sector have for tolls?</td>
<td>Who can we contact in each state?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Logistics</strong></th>
<th><strong>Information Availability and Base Line Understanding</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>How can we tell where fuel is available?</td>
<td>Make information easily available</td>
</tr>
<tr>
<td>Can we determine locations of hotels?</td>
<td>Develop consistent Public/ Private understanding on each choke point issue</td>
</tr>
</tbody>
</table>
What’s the Process to Develop Information Sharing Drills?

Operational Work Groups

- Electric Sector Operational Working Group
- Electric Sector Operational Working Group
- Electric Sector Operational Working Group

Operational Solution Development Process

Public / Private Applied Operational Research Process

- Long-Term Issues 18+ months
- Mid-Term Issues 12-18 months
- Short-Term Issues 6-12 months

- Essential Information
- Processes / Protocols
- Organizations
- Design & Test Drills

Electric Sector Operational Working Group

9/4/2014

2014 CATEX Lifeline Sectors Response Coordination Workshop
2013 Operational Products Produced

- Common Weather Site: NOAA
- Hours of Service Exemptions
- Canadian Border Crossing Process
- Expediting Thru Toll Stations
- Regional Fleet Movement Coordination
- Energy Liaison Guide
- State Fleet Movement Requirements

Fleet Working Group Website
## Cross Sector Benefits

<table>
<thead>
<tr>
<th>Solution</th>
<th>Electric Sector</th>
<th>Food Sector</th>
<th>Fuel Sector</th>
<th>State/Local Gov’t</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours of Service Exemptions</td>
<td>X</td>
<td>?</td>
<td>?</td>
<td></td>
</tr>
<tr>
<td>Canadian Border Crossing</td>
<td>X</td>
<td>?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Energy Liaison Guide</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Expediting Thru Toll Stations</td>
<td>X</td>
<td>?</td>
<td>?</td>
<td></td>
</tr>
<tr>
<td>Regional Fleet Movement Coordination</td>
<td>X</td>
<td>?</td>
<td>?</td>
<td>X</td>
</tr>
<tr>
<td>State Fleet Movement Requirements</td>
<td>X</td>
<td>?</td>
<td>?</td>
<td></td>
</tr>
<tr>
<td>Common Weather Site</td>
<td>X</td>
<td>?</td>
<td>?</td>
<td>X</td>
</tr>
</tbody>
</table>
Regional Fleet Movement Coordination Initiative

Expediting Utility & Supply Chain Fleets Across State Lines

First Wave of Fleet Movement
Second Wave of Fleet Movement
The “Pass Through” State Challenge

Electric Sector Fleets (People and Vehicles) On The Move To Impacted States

Canada 375 FTE from 4 companies
FL - 425 FTE from 3 companies
AL - 325 FTE from 2 companies
GA - 250 FTE from 1 companies
KY - 125 FTE from 3 companies
WI - 75 FTE from 2 companies
MI - 90 FTE from 2 companies
IN - 110 FTE from 2 companies
MS - 250 FTE from 2 companies

Pass Through States Each Have Weight/Toll Facilities, Processes and People That Need To Be Communicated / Coordinated With For Efficient Fleet Movement
### Actual Private Sector Data Shared w/States

Fleet Movement Coordination Initiative

### Dec 6th, 2013 Conf Calls/Email Summary:

FEMA & DOE supported the outreach to states to join the calls, 18 states engaged in 3 conf calls, early detection of several state declarations, fleet movement enhanced, states educated on call process, recommendations for improved received.

#### MULTI-STATE FLEET MOVEMENT DATA

(This information is approximate and may change without notice)

<table>
<thead>
<tr>
<th>Responding Resources</th>
<th>US CAN</th>
<th>Pass Through States</th>
<th>Pass Through Possible Impacted States</th>
<th>Requesting Company</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Cross</td>
<td>PA</td>
<td>OH</td>
<td>WV</td>
</tr>
<tr>
<td>New York 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>50</td>
<td>X</td>
</tr>
<tr>
<td>Florida 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>470</td>
<td>X</td>
</tr>
<tr>
<td>Florida 12/5/2013</td>
<td>12/7/13</td>
<td>Intra</td>
<td>100</td>
<td>X</td>
</tr>
<tr>
<td>Georgia 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>230</td>
<td>X</td>
</tr>
<tr>
<td>Pennsylvania 12/5/2013</td>
<td>12/6/13 pm</td>
<td>Intra</td>
<td>170</td>
<td>X</td>
</tr>
<tr>
<td>South Carolina 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>100</td>
<td>X</td>
</tr>
<tr>
<td>Alabama 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>100</td>
<td>X</td>
</tr>
<tr>
<td>Mississippi 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>42</td>
<td>X</td>
</tr>
<tr>
<td>Florida 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>52</td>
<td>X</td>
</tr>
<tr>
<td>Georgia 12/5/2013</td>
<td>12/6/13</td>
<td>Inter</td>
<td>200</td>
<td>X</td>
</tr>
<tr>
<td>Kansas 12/5/2013</td>
<td>12/6/13</td>
<td>Intra</td>
<td>25</td>
<td>X</td>
</tr>
</tbody>
</table>

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The Multi-State Coordination “Process”

Step #1
Electric Sector RMAG Requests Multi-State Coordination

Step #2
Fleet Response Working Group Sends Email to States Requesting Specific Information on Declarations, Tolls, Weigh Stations, Restrictions Roads, etc..

Step #3
Pass Through States Provide Guidance
Impacted States Provide Guidance

Step #4
Regional FWG Operational Email Box Forwards State Responses to Private Sector FWG Members

Pass Through States Each Have Weight/Toll Facilities, Processes and People That Need To Be Communicated / Coordinated With For Efficient Fleet Movement
Multi-Sector Briefings

Electric, Fuel, Food Sector
Preparation Activities 24 Hours Before Landfall
Multi-Sector Briefings

“Pre-Storm Preparation Activities & Timelines”

Fuel Sector : Jack Cowart, BP

Food Sector : Carmela Hinderaker

Electric Sector : Andi Tiao, ConEd

Timothy Hayes
Break

Until 10:45am
Fuel Sector Findings

Discussion
Facilitator

Dennis Schrader

Private Sector Liaison
Former FEMA Deputy Administrator
& State Homeland Security Advisor
### Discussion Panel Participants

**Fuel Sector**

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jack Cowart</td>
<td><strong>British Petroleum</strong>, Terminal Manager</td>
</tr>
<tr>
<td>Carlos Munguia</td>
<td><strong>Kinder Morgan</strong>, VP - Operations, Northern Area</td>
</tr>
<tr>
<td>Kathleen Madaras</td>
<td><strong>NY/NJ Trucking Association</strong>, Associate Director, Fuel Merchants</td>
</tr>
<tr>
<td>Deb Mamula</td>
<td><strong>Texas Oil and Gas Association</strong>, Executive Vice President</td>
</tr>
<tr>
<td>Dennis Schrader</td>
<td><strong>All Hazards Consortium</strong>, Private Sector Liaison, Former FEMA Deputy Administrator and State Homeland Security Advisor</td>
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</table>

2014 Annual Board Summit

9/4/2014
### Fuel Sector

**Example of Identified Operational Issues**

<table>
<thead>
<tr>
<th>Operational Issue #1</th>
<th>Operational Issue #2</th>
<th>Operational Issue #3</th>
<th>Operational Issue #4</th>
<th>Operational Issue #5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Waivers</strong></td>
<td><strong>Situational Awareness</strong></td>
<td><strong>Wholesale Fuel</strong></td>
<td><strong>Retail Fuel</strong></td>
<td><strong>Surge Predictions</strong></td>
</tr>
</tbody>
</table>

- **Fuel distribution companies didn’t understand where and when waiver information was to be issued from. This caused delays in the supply chain process.**
- **Private sector needs regional processes and procedures for regulatory waivers in the post-disaster environment for both corporate (fuel company) & independent (jobbers) distribution organizations.**
- **Fuel companies were not aware of the current status of state/regional critical infrastructures (e.g. road/bridge closures, flooding, power outages, wind restrictions, etc..).**
- **Fuel sector companies need for a more effective regional communication process that expedites the distribution of information on the status of critical infrastructure within a state or multiple states in the aftermath of crisis.**
- **Public sector needs to know where the fuel is (e.g. gas and diesel) and how to get it to the pumps. There is a general lacking of understanding on how fuel inventories are managed and monitored on the regional level.**
- **The public and private sectors both need to know which gas/diesel stations in the impacted state/region have power and fuel available for purchase.**
- **Fuel & petroleum sector needed more timely and accurate flood and surge models from government in order to avoid damage to their tanks and equipment.**

**Data Sources:**
- Fleet Response WG integrated planning meetings during 2013
- Sector SME’s from Regional Mutual Aid Groups, Edison Electric Institute, I-95 Corridor Coalition, and electric sector companies
- SANDY Experiences in Electric Sector
- RCPT NJ/NY/CT/PA Projects, Meetings, Webinars & Reports
Fuel Sector Panelist
(on the phone)

Deb Mamula
Executive Vice President
Texas Oil and Gas Association
Food Sector Panelist
(on the phone)

Linda Doherty
President
New Jersey Food Council
Working Lunch Break

Until 12:30am
Thank You To Our Supporters

Facility Hosts:

Lunch Sponsors:

Panelists:

9/4/2014

2014 CATEX Lifeline Sectors Response Coordination Workshop
The Lifeline Sectors Response Coordination Workshop

Expediting Regional Information Sharing

September 4, 2014
### Discussion Panel Participants

#### Food Sector

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carmela Hinderaker</td>
<td><strong>C&amp;S Wholesale Grocers</strong>, <em>Director of Business Continuity</em></td>
</tr>
<tr>
<td>Steve Oswald</td>
<td><strong>Wakefern Foods</strong>, <em>Manager, Quality Assurance Division</em></td>
</tr>
<tr>
<td>Susan Morton</td>
<td><strong>Marsh &amp; McLellan</strong>, <em>Vice President</em></td>
</tr>
<tr>
<td>Linda Doherty</td>
<td><strong>New Jersey Food Council</strong>, <em>President</em></td>
</tr>
<tr>
<td>Dennis Schrader</td>
<td><strong>All Hazards Consortium</strong>, <em>Private Sector Liaison, Former FEMA Deputy Administrator and State Homeland Security Advisor</em></td>
</tr>
</tbody>
</table>

**Facilitator**

2014 Annual Board Summit
## Food Sector

### Example of Identified Operational Issues

<table>
<thead>
<tr>
<th>Operational Issue #1</th>
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<th>Operational Issue #3</th>
<th>Operational Issue #4</th>
<th>Operational Issue #5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restoration Estimates</td>
<td>Situational Awareness</td>
<td>Regional Directory</td>
<td>Impact Awareness</td>
<td>Weigh Stations</td>
</tr>
</tbody>
</table>

The food sector is highly dependent upon electric & fuel sectors. They need to have accurate power restoration estimates for a given area/state/region so they can proactively plan their utilization of their generators & fuel supplies at their stores and warehouse facilities. Longer outages may trigger the food sector’s need for rerouting their logistics plans to relocate frozen/perishable food supplies to other facilities in other areas/states.

Food distribution companies/independents needed more detailed and timely information on the current status/impacts to state/regional critical infrastructures (e.g. road/bridge closures, flooding, power outages, wind restrictions, fuel supplies… etc.). This is critical to inbound fleets/resources.

Private sector did not have a good list of state contacts within the region to reach out to resolve operational issues (e.g. toll station backups, security/safety, status of communications, access to restricted areas, etc…)

Public sector did not have a shared regional understanding of the immediate and long-term impacts on the food sector and the sector’s response requirements. There also is an inconsistent regional coordination with food sector between states due to lack of resources and infrequencies of large scale regional events.

Weigh stations across the region(s) need situational awareness from private sector on supply chain movements. Weigh stations also need a better process to expedite information flow and approvals for overweight vehicles through weigh station in both impacted and non-impacted states.

For example, overweight food sector tanker trucks w/milk responding to SANDY were held up and/or sent home at some regional weigh stations due to various reasons.

### Data Sources:

- Fleet Response WG integrated planning meetings during 2013
- Sector SME’s from Regional Mutual Aid Groups, Edison Electric Institute, I-95 Corridor Coalition, and electric sector companies
- SANDY Experiences in Electric Sector
- RCPT NJ/NY/CT/PA Projects, Meetings, Webinars & Reports
Food Sector Panelist
(on the phone)

Linda Doherty
President
New Jersey Food Council
Break

Until 2:10pm
## Discussion Panel Participants
### Electric Sector

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Andy Tiao</td>
<td><strong>Consolidated Edison</strong>, Director, Emergency Management</td>
</tr>
<tr>
<td>John Shaner</td>
<td><strong>PEPCO Holdings, Inc.</strong>, Retired, Emergency Management</td>
</tr>
<tr>
<td>Tom Born</td>
<td><strong>Atlantic City Electric</strong>, Manager, Emergency Management</td>
</tr>
<tr>
<td>Bill Kelbaugh</td>
<td><strong>PECO Energy Company</strong>, Manager, Emergency Preparedness</td>
</tr>
<tr>
<td>Dennis Schrader</td>
<td><strong>All Hazards Consortium</strong>, Private Sector Liaison, Former FEMA Deputy Administrator and State Homeland Security Advisor</td>
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9/4/2014
# Electric Sector

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<th>Operational Issue #4</th>
<th>Operational Issue #5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mutual Assistance</td>
<td>Toll Stations</td>
<td>Situational Awareness</td>
<td>State Regulations</td>
<td>Sensitive Information</td>
</tr>
</tbody>
</table>

Regional states need to better understand the electric sector's Mutual Assistance process and how fleet movement relates to each state, the downstream impacts of delays, the timing of movements, and its coordination across multiple states and FEMA regions at times.

Electric Sector need to expedite their fleet movement through regional toll stations to avoid long delays. This can become a major choke point for out of region company trucks (e.g. from the South East Region companies) when they are deployed into foreign regions (e.g. the Northeast Region) like during SANDY.

Private & Public sectors need process for regional situational awareness/coordination of utility fleet movement with multiple states during response phase of large scale regional storms / power outages. Private sector needs regional road/bridge closures, flooding, wind restrictions, waivers, etc...

Private sector needs an efficient method to learn and comply with each state’s requirements for Fleet Movement at the regional/national level (e.g. permits, roadway conditions, resources, weigh stations, commercial motor vehicles routes, and tolls, etc…).

Private sector needs to a method quickly to share sensitive fleet movement operational information with operators in states to be sued for operational purposes only. A private sector based trusted process is critical to the private sector in order to be effective.

**Data Sources:**
- Fleet Response WG integrated planning meetings during 2013
- Sector SME’s from Regional Mutual Aid Groups, Edison Electric Institute, I-95 Corridor Coalition, and electric sector companies
- SANDY Experiences in Electric Sector
- RCPT NJ/NY/CT/PA Projects, Meetings, Webinars & Reports
Electric Sector Panelist

(on the phone)

John Shaner
Director, Business Continuity
Wrap Up
Fleet Response Working Group

OPS Issues Selection Criteria

- Is It Regional?
- Is It Simple?
- Is it Operationally Beneficial?
- Can we show results in 6 months?

Short-Term 6-12 months
Mid-Term 12-18 months
Long-Term 18+ months

To Be Addressed Later
(e.g. Not Regional, Too Complex, Take Too Long, Not Operationally Beneficial)
What’s the Process to Develop Information Sharing Drills?

Operational Work Groups

- Electric Sector Operational Working Group
- Electric Sector Operational Working Group
- Electric Sector Operational Working Group

Operational Solution Development Process

Public / Private Applied Operational Research Process

- Long-Term Issues 18+ months
- Mid-Term Issues 12-18 months
- Short-Term Issues 6-12 months

- Essential Information
- Processes / Protocols
- Organizations

Design & Test Drills
Proposed Next Steps

Form Sector WGs

Integrated Sector/State Planning Calls

Workshop Outcomes Report

CATEX Workshop

Sector Drill Design & Test

Sector WGs Begin Prioritizing Issues

Implement Regional Information Sharing Drill
Proposed Timeline

- **May**: Form Sector WGs
- **June**: Integrated Sector/State Planning Calls
- **July**: CATEX Workshop
- **August**: Sector Drill Design & Test
- **September**: Implement Regional Information Sharing Drill
- **October**: Fleet WG Annual Mtg

Timeline:
- May
- June
- July
- August
- September
- October
- November
- December
- January
Opening Remarks

Laura Stockstill

Critical Infrastructure Project Manager
RCPT NY-NJ-CT-PA
The Lifeline Sectors Response Coordination Workshop

Expediting Regional Information Sharing

September 4, 2014